



IMPORTANT NOTICE: END-OF-LIFE ANNOUNCEMENT

SWEAT AWARE® / CORTI™ / IBD AWARE® Device Version 3.6

Date: October 1, 2025

To: All SWEAT AWARE® / CORTI™ / IBD AWARE® v3.6 Device Users

From: EnLiSense® CCM

Re: End-of-Life Notice for SWEAT AWARE® / CORTI™ / IBD AWARE® v3.6 Device

NOTICE OF SERVICE DISCONTINUATION

EnLiSense hereby provides formal notice that we will be discontinuing support and services for the SWEAT AWARE® / CORTI™ / IBD AWARE® device version 3.6, part of our EnLiSense® system, effective **October 31, 2025** (the "End-of-Life Date").

WHAT THIS MEANS FOR YOU

Service Termination: After October 31, 2025, at 11:59 PM (local time), all services, support, and data access related to SWEAT AWARE® / CORTI™ / IBD AWARE® v3.6 devices will be permanently discontinued.

Data Access: Any data stored on our servers related to your v3.6 device will become inaccessible after the End-of-Life Date. EnLiSense strongly recommends that you download and backup any data you wish to retain before this date. Please contact EnLiSense Technical Support Team to download data.

Device Functionality: Your SWEAT AWARE® / CORTI™ / IBD AWARE® v3.6 sensors and associated hardware will cease to function with our platform after the End-of-Life Date.

REQUIRED ACTIONS

To avoid data loss and service interruption, you must:

1. **Complete all sensor usage** by October 31, 2025
2. **Download any data** you wish to retain before the End-of-Life Date



3. **Consider upgrading** to our newer SWEAT AWARE® / CORTI™ / IBD AWARE® system (contact us for upgrade options)

UPGRADE OPTIONS

We encourage you to contact our customer service team to discuss upgrade paths to our current SWEAT AWARE® / CORTI™ / IBD AWARE® system, which offers enhanced features and continued support.

IMPORTANT DISCLAIMERS

- **No Service Extension:** EnLiSense will not provide any service extensions beyond October 31, 2025, regardless of circumstances.
- **Data Retention:** EnLiSense is not responsible for any data loss that occurs due to failure to download data before the End-of-Life Date.
- **No Refunds:** No refunds will be provided for unused sensors or remaining service periods after the End-of-Life Date.
- **Technical Support:** Technical support for v3.6 devices will be limited and will terminate completely on the End-of-Life Date.

CONTACT INFORMATION

For questions regarding this notice, upgrade options, or data download procedures:

- **Customer Service:** +1-703-349-6950
- **Email:** PR@enlisen.com
- **Website:** <https://www.enlisen.com/>

We appreciate your understanding and your continued partnership with EnLiSense. We look forward to serving you with our enhanced SWEAT AWARE® / CORTI™ / IBD AWARE® solutions.



EnLiSense CCM

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IBD AWARE and SWEAT AWARE are registered trademarks of EnLiSense. CORTI is a trademark of EnLiSense.

Legal Notice: This communication constitutes official notice of service discontinuation. Users are advised to take appropriate action to preserve their data and consider alternative solutions before the specified End-of-Life Date. EnLiSense reserves the right to discontinue services as described herein.